

Message Text

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PAGE 01 SEVILL 00142 231158Z

50

ACTION SCA-01

INFO OCT-01 EUR-12 ISO-00 /014 W

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P 230920Z MAY 75

FM AMCONSUL SEVILLE

TO SECSTATE WASHDC PRIORITY 1657

UNCLAS SEVILLE 0142

E.O. 11652: N/A

TAGS: CGEN, SP

SUBJECT: CONSULAR PACKAGE FY 1977

REF: STATE 117693

1. FIGURE GIVEN ITEM 52 INCLUDES ACTUAL FEDERAL AGENCIES SERVICES UP TO MARCH 30, 1975 AND ESTIMATE FOR REMAINDER FY 1975. IT WAS ARRIVED AT AS FOLLOWS:

A. REQUESTS FROM SSA: 320 AT AVERAGE 3 COMMUNICATIONS

EACH CASE (BENEFICIARY, SCHOOL OR SCHOOLS, FOLLOW-UPS, REPLY TO SSA) 960

B. CLAIMS TAKEN DIRECTLY FROM BENEFICIARIES WHO CALL

AT CONGEN 108

C. GENERAL WRITTEN INQUIRIES FROM BENEFICIARIES 292

D. WRITTEN INQUIRIES NONRECEIPT CHECKS 271

E. STOP PAYMENT NOTICES 116

F. GENERAL ORAL INQUIRIES, AVERAGE ONE DAILY 250

G. QUESTIONNAIRES MAILED AND ASSISTANCE GIVEN
BENEFICIARIES TO COMPLETE THEM 584

H. REQUESTS FROM VA: 29 AT AVERAGE 3 COMMUNICATIONS
EACH CASE (PHYSICIAN, BENEFICIARY, REPLY TO VA) 87

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I. REQUESTS FROM VETERANS FOR PAYMENT MEDICAL AND

PHARMACEUTICAL BILLS 360

J. WRITTEN AND ORAL INQUIRIES ON G.I. BILL BENEFITS 80

K. SELECTIVE SERVICE 14

L. INTERNAL REVENUE SERVICE: REQUESTS FOR GENERAL
INFORMATION, FORMS AND ASSISTANCE GIVEN 300

TOTAL 3,422

THE FIGURE 210 REPORTED LAST YEAR'S REPORT MERELY REPRESENTS
NUMBER OF REQUESTS FOR SERVICES RECEIVED FROM SSA AND VA WITHOUT
INCLUDING THE VARIOUS COMMUNICATIONS RESULTING FROM SUCH REQUESTS
AND THE NUMEROUS WRITTEN AND ORAL INQUIRIES RECEIVED FROM BENE-
FICIARIES.

2. THE LOCAL TEMPORARY DETAIL HOURS REPORTED COVER TYPING ASSIS-
TANCE GIVEN THE CONSULAR SECTION BY THE PRINCIPAL OFFICER'S
SECRETARY AND ADMINISTRATIVE-COMMUNICATION SPECIALIST WHOSE
NORMAL DUTIES ARE NOT CONSULAR.
CUTTER

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NNN

Message Attributes

Automatic Decaptioning: X
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Channel Indicators: n/a
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Disposition Action: n/a
Disposition Approved on Date:
Disposition Authority: n/a
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Disposition Event:
Disposition History: n/a
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